

business-standard.com
03 February 2010
Online Edition



Intelenet launches its first centre in mainland Europe

Intelenet Global Services (Intelenet) announced the launch of its centre in Krakow, Poland. The 150-seater facility, located in the Southern part of Poland, will enhance the company's near shore capabilities in Europe and increase its global footprint to 35 centres. Intelenet plans to grow the facility to 500 seats in around a year, said the company press statement.

The Krakow facility will provide multilingual capabilities in German, French, Italian, Dutch, and Spanish to global clientele and will cater to several verticals especially the banking and financial services industry and the travel sector.

"The BPO business has truly grown global over the years and clients look at outsourcing partners that can manage critical processes from multiple global locations. Aimed to enhance our European delivery capabilities, the new facility at Krakow is a step forward to augment our nearshore presence and provide a globally integrated service offering to our clients," said Susir Kumar, Managing Director and Chief Executive Officer.

<http://www.business-standard.com/india/news/intelenet-launches-its-first-centre-in-mainland-europe/84834/on>